



Master in Quality Management

Standard Period of Studies: 18 months

ECTS Credits: 90

The Master in Quality Management addresses students working in technology-driven and engineering enterprises. The course's main objective is to offer the cross-functional understanding to implement sustainable quality processes and to manage these within a cycle of permanent improvement.

Cross-functional interactive modules deliver knowledge and are building skills, which are essential for that not only technological and technical products are of consistent quality, but that pre- and after-sales services meet customer satisfaction to the same extent. To achieve this objective, a step-by-step learning curve forms students' understanding that Total Quality Management is more than the sum of its individual components.

Modules of the Master in Quality Management:

1. Managing Quality in Technology and Engineering Enterprises
2. Management of Service Quality
3. Quality-oriented Communication
4. The Synergy of Technological and Managerial Quality
5. Total Quality Management
6. Projects and Processes of Technology and Quality-Oriented Business Management
7. Total Quality: Monitoring, Evaluation, and Audit
8. Research Methods
9. Master's Thesis or Project Paper